



Privacy Policy

Last Updated: December 6, 2024

CD Investment Processing LLC, doing business as Red Vault Pro ("we", "us" or the "Company"), respects your privacy and is committed to protecting it through compliance with this Privacy Policy.

This Privacy Policy describes how we collect, use, maintain and disclose information from users of our website, mobile applications and other online services (the "Services"). By using the Services, you accept and agree to be bound by this Privacy Policy, our California Consumer Privacy Act Addendum ("CCPA Addendum") and our terms of use available at www.redvaultpro.com/terms (the "Terms of Use"). If you do not agree to these terms, please do not use our Services.

Information We Collect

Personal Information

We collect the following categories of personal information:

1. Contact Information

- Name and username
- Physical address
- Email address and phone number
- Spouse information (if applicable)
- Business entity details (name, jurisdiction, address)

2. Financial Information

- Bank account details
- ACH routing information
- Payment references
- Business entity tax ID

3. Transaction Information

- Counterparty details
- Transaction timing and specifics
- Securities and asset information

4. Technical Data

- Geolocation data
- Device information
- Usage patterns and preferences
- Referral sources



5. Professional Information

- Investment experience
- Business background
- Public record information

How We Use Your Information

We use your personal information to:

- Deliver and enhance our Services
- Process transactions and maintain security
- Provide customer support and communication
- Analyze service usage and improve functionality
- Send relevant updates and marketing materials
- Prevent fraud and ensure compliance
- Generate anonymous statistical data

Information Collection Methods

1. Direct Collection

- Registration forms
- User profiles
- Customer service interactions
- Transaction records

2. Automated Collection

- Cookies and similar technologies
- Web beacons
- Analytics tools
- Device information

3. Third-Party Sources

- Public records
- Business databases
- Identity verification services

Information Sharing

We may share your information with:

- Service providers and vendors
- Financial institutions for transaction processing
- Regulatory authorities as required by law



RED VAULT PRO PRIVACY POLICY

- Business partners for specific services
- Corporate affiliates
- Successor entities in case of business transfer

We do not sell your personal information to third parties.

Data Security

We implement industry-standard security measures to protect your information, including:

- Encryption of sensitive data
- Secure cloud storage
- Multi-factor authentication options
- Regular security audits
- Access controls

Your Rights and Choices

You can:

- Review and update your personal information
- Opt-out of marketing communications
- Request data deletion (subject to legal requirements)
- Control cookie settings
- Enable two-factor authentication
- Request data access reports

International Data Transfers

We store data in the United States but may transfer it to service providers in other countries. By using our Services, you consent to such transfers. We implement appropriate safeguards for international data transfers.

Children's Privacy

Our Services are not intended for children under 18. We do not knowingly collect information from minors.

California Privacy Rights

California residents have additional rights under the CCPA. Please see our CCPA Addendum for details.



European Privacy Rights

EEA residents have specific rights under GDPR, including:

- Data access and portability
- Correction and deletion
- Withdrawal of consent
- Complaint filing with supervisory authorities

Updates to This Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with an updated revision date. Continued use of our Services after changes constitutes acceptance of the updated policy.

Contact Us

For privacy-related questions or requests, contact us at support@redvaultpro.com.